

DHB LEADS THE WAY WITH PAYROLL AUTOMATION

Who

Regional DHB providing range of health service across multiple sites

The client is a medium sized but complex provider of public health services. It operates a number of regional and local health facilities, servicing a geographically and demographically diverse catchment. Several thousand staff are serviced by a team of five payroll staff (4.6FTE).

Challenge

Increasing the efficiency of their rostering and payroll processing

The client is a long time user of AMS LEADER as their payroll and human resource system. Although the system was serving the organisation well, they knew a new level of efficiency could be achieved by increasing the automation of rostering and time recording. After a review of several rostering systems, the client chose AMS ACTOR to help realise their goals of greater automation.

Solutions

Integrating rostering solution AMS ACTOR with existing payroll and HR systems

Implementing AMS ACTOR rostering solution seamlessly with the existing AMS LEADER payroll and HR system meant the client have been able to achieve a greater level of automation with their payroll. They now have a completed integrated employment management system - from electronic rostering through to payroll and employee self-service.

Results

Improved quality; more pays "right first time". Reduced double-handling (slashing the ubiquitous pay adjustments) as a consequence, meaning payroll cost savings, improved efficiency and better management support.

The client has enjoyed obvious savings like eliminating paper timesheets and printed payslips, but the organisational benefits have been much wider. More time is available to monitor quality of payroll processing, removal of the grey areas around interpreting MECAs and consistency of interpretation.

A significant additional benefit not anticipated in the original business case, has been a marked reduction in Overpayments, another legacy of the complexities in large hospitals operating 24x7.



Integrating rostering and payroll, and enabling access through the online AMS Employee Kiosk has compounded the benefits, making it easier for staff and managers to get relevant data from the system.

AMS' deep understanding of the New Zealand health sector, and all the complexities, was a crucial part of being able to achieve a workable solution, said the client. AMS' solutions were New Zealand-oriented and showed constant adaption to the local health sector.

